

Warranty and Returns

Name of the Company: Sportbot d.o.o.

Address: Usnjarska cesta 14, 1240 Kamnik, Slovenia

VAT ID: SI 88036065

Register number: 9726705000

Email: info@sportbot.tech

Business bank account: SI56 0284 3026 6066 815

WARRANTY

Sportbot warrants to the original retail purchaser that the Sportbot tennis ball machine ("Product") is free from defect in material and workmanship for one year from the date of delivery, or up to 100,000 shots, whichever comes first. An internal counter in the machine will record the number of shots fired. Sportbot agrees to repair or replace, at our discretion, any defective product without charge for parts and labor.

This warranty extends to the original retail purchaser only and commences upon delivery of the original retail purchase.

The product, including any defective part, must be returned to Sportbot within the warranty period. Sportbot will pay return shipping for verified warranty claims within the European Union. The responsibility of Sportbot in respect to claims is limited to making the required repairs or replacements and no claim of breach of warranty shall be cause for cancellation or rescission of the contract of sale of any Sportbot product. Proof of purchase will be required to substantiate any warranty claim. All warranty work must be performed by Sportbot.

This warranty does not cover any product that has been subject to misuse, neglect, negligence, or accident, or that has been operated in any way contrary to the operating instructions as specified in the user manual. This warranty does not apply to any damage to the product that is the result of improper maintenance, damage during shipping, or to any product that has been altered or modified. The warranty does not extend to repairs made necessary by the use of parts or accessories which are either incompatible with the Proton or adversely affect its operation, performance, or durability.

Sportbot reserves the right to change or improve the design of the Product without assuming any obligation to modify products previously manufactured.

SPORTBOT D.O.O., ASSUMES NO RESPONSIBILITY FOR INCIDENTAL, CONSEQUENTIAL, OR OTHER DAMAGES, INCLUDING, BUT NOT LIMITED TO, THE EXPENSE OF RETURNING THE PRODUCT TO SPORTBOT, RENTAL OF A LIKE PRODUCT DURING THE TIME WARRANTY SERVICE IS BEING PERFORMED, TRAVEL, LOSS OR DAMAGE TO PERSONAL PROPERTY, LOSS OF REVENUE, LOSS OF USE OF THE PRODUCT, LOSS OF TIME, OR INCONVENIENCE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

RETURNS

If for any reason you wish to return your Product you may return it to us in "like-new" condition within 30 days of purchase, subject to a 10% restocking fee. Customer is responsible for return shipping. Damages to the Product that require repair will be done at the customers expense in addition to the restocking fee.

Sportbot, d.o.o. Kamnik, Slovenia